



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): M. A. Mostad
Case : 41698.1102
Serial No. : 10/654,407
Filing Date: September 3, 2003
Title : Technique for Providing Personalized
Interaction for Users of an Information
Assistance Service

PRELIMINARY AMENDMENT

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on December 10, 2003.

Alex L. Yip
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34,759
Registration No.


Signature

December 10, 2003
Date of Signature

Hon. Commissioner of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant hereby preliminarily amends the above-identified patent application before its examination on the merits as follows: